





## Installation Guide

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### About This Guide

Welcome to the *3-D Ultra Pinball: Creep Night* Installation Guide. This booklet shows you how to get the game installed and running.

For detailed game play information, read the On-Line Manual. You can open this built-in help system any one of four ways. If you are running the game, click on the *How To Play* gravestone on the opening screen. You can also click the Help icon or choose Online Manual from the Help menu from anywhere in the game. If you are not running the game, you can double-click on the PB2 Help File from the root directory of the *3-D Ultra Pinball: Creep Night* CD.

# Installing and Starting the Game

## Installing the Game—Windows 95

- Start Windows 95.
- Insert the *3-D Ultra Pinball: Creep Night* CD into the CD-ROM drive.
- When the *3-D Ultra Pinball: Creep Night* setup screen appears, follow the on-screen instructions.

## Starting the Game—Windows 95

- Start Windows 95.
- Insert the *3-D Ultra Pinball: Creep Night* CD into the CD-ROM drive.
- When the *3-D Ultra Pinball: Creep Night* opening screen appears, click on **PLAY PINBALL** to play a game.

## Installing the Game—Windows 3.1

(*Note:* This will install Microsoft Win32s and Video for Windows to your Windows System directory.)

- Start Windows 3.1.
- Insert the *3-D Ultra Pinball: Creep Night* CD into the CD-ROM drive.
- From the File menu, select **RUN**.
- In the RUN window, type **d:\setup** and press [Enter] (assuming d is your CD-ROM drive name).
- Follow the on-screen instructions.

## Starting the Game—Windows 3.1

- Start Windows 3.1.
- Insert the *3-D Ultra Pinball: Creep Night* CD into the CD-ROM drive.
- Open the Sierra Program Group.
- Double-click on the *3-D Ultra Pinball: Creep Night* icon to start the game.

## Installing the Game – Macintosh

- After starting your computer, insert the *3-D Ultra Pinball: Creep Night* CD into the CD-ROM drive.
- Double click on the Pinball installer icon.
- Follow the on-screen instructions.

## Starting the Game – Macintosh

- After starting your computer, insert the *3-D Ultra Pinball: Creep Night* CD into the CD-ROM drive.
- Double click on the *3-D Ultra Pinball: Creep Night* icon to start the game.



## **Additional Setup Help**

During installation, an automatic TEST SYSTEM program checks to make sure your computer meets the requirements for running the game. If you have trouble installing or starting *3-D Ultra Pinball: Creep Night*, first click the SUPPORT button on the Setup screen. Then click CONTENTS to find help on your specific system component or problem. If you need more help, check the On-Line Manual file by double-clicking on PB2.HLP in the root directory of the *3-D Ultra Pinball: Creep Night* CD. There you'll find information on Technical Support and Customer Service.

After game installation, the "Setup" program in the Sierra program group or folder lets you re-install the game, register the game, view a read me file, re-test your computer, uninstall the game, view detailed Support and Setup Help information, or visit the Sierra On-Line web site.

To start Setup after the game is already installed, just double-click on the Setup icon in the Sierra program group or folder.

## **One-Click Access to Sierra Web Page**

Win 3.1 Users and Win 95 Users Only: From the PreGame screen, select SIERRA WEBPAGE and access customer support, frequently asked questions for *3-D Ultra Pinball: Creep Night*, patches, and links to other pinball areas.

## Technical Support

If you need additional help installing or using your Sierra product, and can't find the answer in this guide or in the PB2.HLP file, try our Automated Technical Support line at (206) 644-4343 which is available 24 hours a day, and provides recorded answers to the most frequently asked questions. Follow the recorded instructions to find your specific topic.

If you can't resolve your problem through the Automated Support line, you can contact our Technical Support representatives directly. You may call, write, fax, or contact us on one of the major on-line services that Sierra supports. (For sales information, back orders, returns, technical support in Europe, or other information, see the Customer Service section in this guide.) If you choose to write or fax us, please provide detailed information on your computer system and the nature of your problem. In addition, please include your address and telephone number should we need to call back or send you information.



## U.S. Technical Support

Sierra On-Line

Call (206) 644-4343

Technical Support

Fax (206) 644-7697

P.O. Box 85006

8:15 a.m. - 4:45 p.m. PST, M-F

Bellevue, WA 98015-8506

(Automated Support is always available.)

## Technical Support is also available through:

Internet: <http://www.sierra.com> (Sierra Web Site)

CompuServe: GO SIERRA

America Online: Keyword SIERRA

## Sierra on CompuServe

Sierra offers technical support and patch files on its CompuServe forum, as well as product demos, hints, and reviews. CompuServe members can type GO SIERRA to reach the forum. To join CompuServe, call toll-free (800) 848-8199 and ask for Representative 461 for your FREE introductory membership and usage credit.



## **Patch Disks**

If you have learned of a patch (update) disk for your game, send in your request to the address below. When writing, note the game, version number (VER# on game disk(s)), and disk type.

Sierra On-Line

Patch Disks

Dept. 10

P.O. Box 485

Coarsegold, CA 93614-0485

## **Customer Service**

**The best customer service in the industry.**

**“You don’t just buy our games – you buy the support of the whole company.”**

— Ken Williams, CEO, Sierra On-Line, Inc.

Sierra On-Line guarantees your satisfaction with any question or problem concerning our games. Contact the following customer service centers for direct sales and general game information. In the U.K. and Europe, use these contacts for replacement CDs and Technical Support as well.



## **United States**

Sierra On-Line (For U.S. technical support,  
Direct Sales see page 6.)  
P.O. Box 3404 Call (800) 757-7707  
Salinas, CA 93912 Fax (408) 644-2018

## **United Kingdom**

Sierra On-Line Limited Call (44) 1-734-30-3171  
4 Brewery Court, Fax (44) 1-734-30-3362  
The Old Brewery, 9:00 a.m. – 5:00 p.m.,  
Theale, Reading, Berkshire Monday – Friday  
RG7 5AJ United Kingdom

## **France**

Parc Tertiaire de Meudon Call (33) 1-46-01-4650  
Immeuble "Le Newton" Fax (33) 1-46-31-7172  
25 rue Jeanne Braconnier Hint line (33) 1-36-68-4650  
92366 Meudon La Forêt Cedex  
France



**Germany**

Sierra Coktel Vision Deutschland    Call (49) 06103-994040  
Robert-Bosch Str. 32                      Fax (49) 06103-994035  
D-63303 Dreieich  
Germany

**Other Countries**

Sierra On-Line                              (Direct Sales and International  
P.O. Box 3404                              Direct Sales Information Only)  
Salinas, CA 93912-3404    Main (206) 746-5771  
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Sierra On-Line Fulfillment (For Returns, add ATTN: Returns)  
P.O. Box 485  
Coarsegold, CA 93614

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