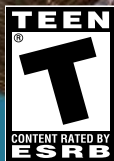
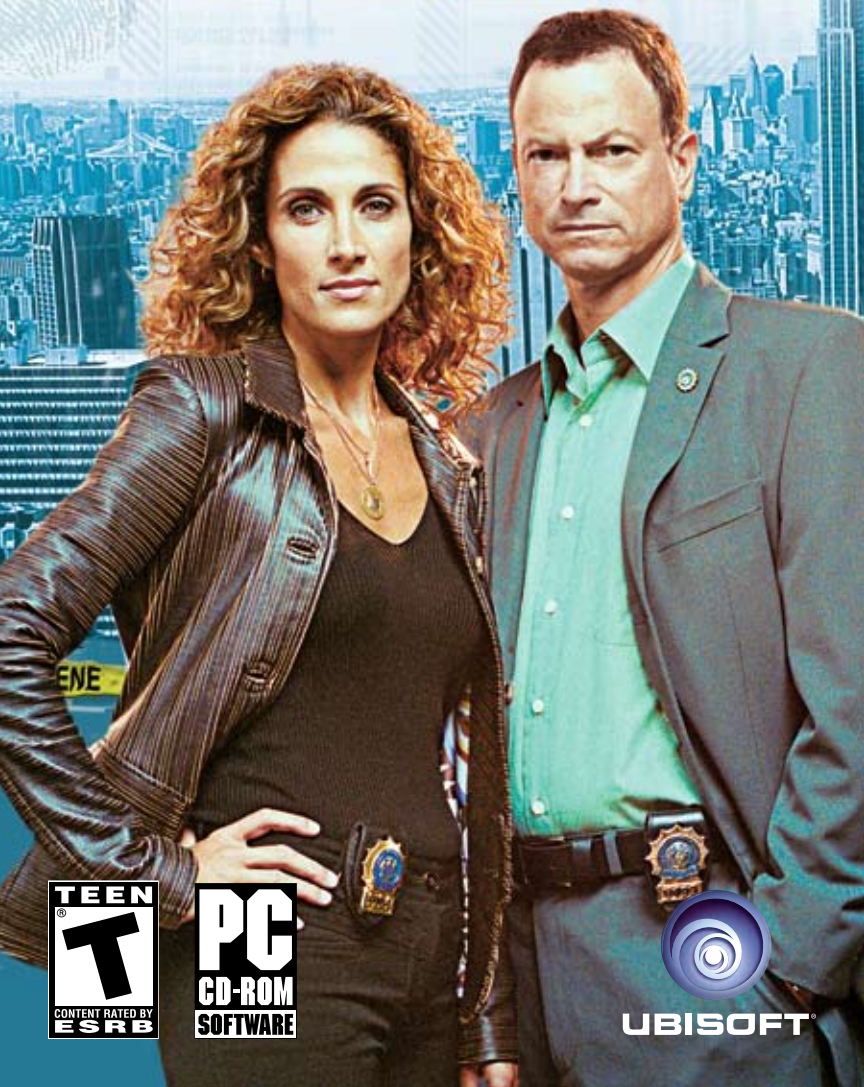


CSTENY™

THE GAME



PC
CD-ROM
SOFTWARE



UBISOFT®

WARRANTY

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Product/Documentation Replacements: Please contact a Ubisoft Technical Support Representative directly before sending your product to us. In many cases, a replacement is not the best solution. Our Support Representatives will help you determine if a replacement is necessary or available. You will need to first acquire an RMA (Return Materials Authorization) number to process your return or replacement. Without an RMA number from a Support Representative, your replacement request will not be processed.

If we determine a return or replacement is necessary:

Within the 90-Day Warranty Period: Please return the product (media only) along with a copy of the original sales receipt, showing the date of purchase, a brief description of the difficulty you are experiencing including your name, address (no PO boxes) and phone number to the address below. If the product was damaged through misuse or accident (cracks, scratches), or if you do not have a dated sales receipt, then this 90-day warranty is rendered void and you will need to follow the instructions for returns after the 90-day warranty period.

After the 90-Day Warranty Period: Please return the product (media only) along with a check or money order for the amount corresponding to your product (see replacement fees below) made payable to Ubisoft, a brief description of the difficulty you are experiencing, including your name, address (no PO boxes), RMA number, and phone number to the address below.

Replacement Fees: Our most recent replacement fee schedule is available online. Please visit <http://support.ubi.com> for an updated price list.

Warranty Address and Contact Information

Phone: 919-460-9778

Hours: 9am-9pm (EST), M-F

Address: Ubisoft Support • 3200 Gateway Centre Blvd. • Suite 100 • Morrisville, NC 27560

Please use a traceable delivery method when sending products to Ubisoft.

To order Ubisoft products in the United States, please call toll free 888-824-7038.

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FREE BONUS CASE!

CHECK BACK IN EARLY 2009 FOR THE FINAL EPISODE
BY RUNNING CSI: NY – THE GAME ON A PC WITH AN ACTIVE
INTERNET CONNECTION

GETTING STARTED

System Requirements

Supported OS: Windows® 2000/XP/Vista® (only)

Processor: Pentium® III 800 MHz (1.2 GHz recommended)

RAM: 256 MB RAM (512 MB recommended for 2000/XP) (Vista 1 GB)

Video Card: 32 MB Direct3D 7.0-compliant video card

Sound Card: DirectX 9.0c

DirectX Version: DirectX 9.0c (included on disc)

CD-ROM: 4x CD-ROM

Flash Player: 9.0

Hard Drive Space: 650 MB

Peripherals Supported: Windows-compliant mouse, keyboard

***Supported Video Cards at Time of Release**

ATI® RADEON® 9000/X families

NVIDIA® GeForce® 4 and up

Laptop versions of these cards may work but are NOT supported.

These chipsets are the only ones that will run this game. For the most up-to-date minimum requirement listings, please visit the FAQ for this game on our support website at: <http://support.ubi.com>.

NOTICE: This game contains technology intended to prevent copying that may conflict with some disc and virtual drives.

Installation

Installing CSI: NY – The Game

To install CSI: NY – The Game, insert the CD into your computer and select Install from the Startup screen.

You will be asked to install DirectX. You need these files to play the game, so if you are unsure of whether your computer has them, please install them. Also, if the installer does not detect Flash Player on your computer, it will direct you to a webpage where you can download it.

Uninstalling CSI: NY – The Game

To uninstall, click on the Start menu and navigate to CSI: NY – The Game (by default: All Programs, Ubisoft, CSI: NY The Game). Then select Uninstall.

INTRODUCTION

The city that never sleeps is replete with crime, and the New York crime scene investigators are more than ready to find some answers for the victims. As Detectives Mac Taylor and Stella Bonasera, you will use forensic science to piece together clues and bring criminals to justice in four of the most bizarre cases of the year. To uncover the truth, you must visit crime scenes, interrogate suspects, and collect and analyze physical evidence. Along the way, you'll be working with some of New York's top CSI agents and support team.

PLAYING THE GAME

Controls

Left Mouse Button: Select or activate (includes selecting objects, using tools, talking to characters, and pressing buttons).

Esc Key: Go to the menu to change options or save and exit.

Main Menu



Play: Begin a new episode or continue from your last save point.

Change Player: Create a new player, select another player, or delete an existing player.

Options: Adjust the sound volume and the music volume, and choose full screen or windowed game (default is windowed).

Credits: Displays the production credits for the game.

Quit: Quits the game and exits the program.

Note: During game play, you can return to this menu at any time by hitting the Esc key and selecting Save & Exit. The game will save automatically when you exit.

Selecting an Episode

When you first start playing CSI: NY – The Game, you will only be able to access Episode One: “Downward Spiral.” There are a total of four murders to be solved. To begin an episode, select it from the list.

After you have solved a crime, the next one will become available to you. You can either start investigating this new episode, or replay a previously completed one to work toward a better score. Once you have unlocked other episodes, you can work on multiple cases and your progress will be saved in each.

When you return to an episode in progress, you will be prompted to continue from your last save point. If you select no, you must start the episode from the beginning.

Investigating a Scene



After arriving at a scene, click on suspicious or interesting objects. The ones of value will come into your possession, appearing in your inventory at the bottom of the screen. As you collect more objects of significance, images of the remaining objects you need become more defined. Some objects will prompt you to solve a puzzle (see Mini-Games) before you can collect that object. Some objects will require you to use an object you already have. For example, after you collect a key, a lock may sparkle as a hint. Drag the appropriate object in your inventory onto the sparkling object. If an object requires the use of an evidence collection tool, the appropriate tool will become available to you.

You must collect all evidence at a scene before you can interview a suspect or progress to the next location. If you get stuck, click on the HINT target at the bottom left of the screen to help you locate the next object. Each time you use a hint, your score for the case decreases.

Mini-Games



You will come across mini-games in all locations: scenes, the lab, and the morgue. You must complete each one to progress in the case. Each case has different mini-games. Follow the instructions for the mini-game at the bottom left of the screen. If you get stuck on a mini-game, you will not be able to use the HINT button. You can get out of it temporarily by clicking on the Solve Later button at the bottom right.

Conversations



You will frequently have to interview suspects to learn information vital to the case. Conversations are initiated automatically when you enter a room or when you finish collecting evidence. During a conversation, text will appear on-screen in a conversation bubble below the person you are speaking to. To follow up on something the suspect has said, click on the underlined words.

You can use evidence in your possession to get more information or to reveal a suspect's lies. Drag and drop the object onto the person you are speaking with. You will sometimes be prompted to click on a specific area of the object. If you click on an irrelevant area, your credibility bar will decrease. You will also lose credibility if you question the suspect about irrelevant objects. If the credibility bar reaches zero, you must conduct the interview again from the beginning.

As you become more informed, your progress bar will increase. When the progress bar reaches the maximum, you have successfully completed the interview. Close the conversation bubble to move on.

Scoring

You will be evaluated on your performance for each case. The score is based on how well you investigated each scene, conducted interviews, and completed mini-games. Your score will be displayed at the completion of an episode. Each episode can be replayed for a better score.

Register this game now and stay in the know!

It's simple: Go to www.ubireg.com and register your product, and you will receive a coupon code good for 10% off your next purchase at the Ubisoft online store. You can also get exclusive game updates, participate in surveys, and win cool prizes! Look for the details on www.ubi.com!

Thanks,
The Ubisoft Team

CSI: NY – The Game
Proof-of-Purchase



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TECHNICAL SUPPORT

Before contacting Ubisoft's Technical Support Department, please first read through this manual and the README file (on the game CD). Also browse through our FAQ listings or search our support database at our website, <http://support.ubi.com>. Here you will find the most recently updated information since the game's release.

Also please make sure that your computer meets the minimum system requirements, as our support representatives will be unable to assist customers whose computers do not meet these criteria.

Whenever you contact the Technical Support Department, please include the following information or have it available if you are calling:

- Complete product title (including version number).
- Exact error message reported (if applicable) and a brief description of the problem you're encountering.
- Processor speed and manufacturer.
- Amount of RAM.
- Operating system.
- Video card that you are using and amount of RAM it has.
- Maker and speed of your CD-ROM or DVD-ROM drive.
- Type of sound card you are using.

Support Over the Internet: This is the best way to find answers to common issues seen with our games. Our Frequently Asked Questions list is available 24 hours a day, 7 days a week and contains the most up-to-date Technical Support information available, including patches that can be downloaded free of charge. We update the Support pages on a daily basis, so please check here first for solutions to your problems:

<http://support.ubi.com>.

Contact Us by Webmail: Due to high volumes of spam, viruses, and other non-support-related contacts, we no longer offer support via standard email. However, we do provide something better, webmail. By taking your questions directly through our website, we have completely eliminated all spam contacts. As a result, we are able to respond to your questions much more quickly than we could through standard email. To send us a webmail simply log into our site at <http://support.ubi.com>.

From this site, you will be able to enter the Ubisoft Solution Center, where you can browse through our lists of Frequently Asked Questions (FAQ), search our database of known problems and solutions, and send in a request for personal assistance from a Technical Support representative by using the **Ask a Question** feature on the Frequently Asked Questions page. Most webmail contacts are responded to within two business days.

Contact Us by Phone: You can also contact us by phone by calling **(919) 460-9778**. Please note that this number is for technical assistance only. No gameplay hints or tips are given over the Technical Support line. When calling our Technical Support line, please make sure you are in front of your computer and have all of the necessary information listed above at hand.

Be advised that our Technical Support representatives are available to help you **Monday through Friday from 9 am–9 pm Eastern Time**.

While we do not charge for technical support, normal long distance charges apply. To avoid long distance charges, or to contact a support representative directly after these hours, please feel free to browse our Frequently Asked Questions lists or to send us a webmail. Webmail questions usually receive a response within two business days.

Pour du service en français, veuillez contacter / Para la ayuda en español llame: (866) 824-6515.

Contact Us by Standard Mail: If all else fails you can write to us at:
Ubisoft Technical Support • 3200 Gateway Centre Blvd. • Suite 100 • Morrisville, NC 27560

Return Policy: Please do not send any game returns directly to Ubisoft before contacting Technical Support. It is our policy that game returns must be dealt with by the retailer or online site where you purchased the product. If you have a damaged or scratched CD, please visit the FAQ listing for your game and get the latest replacement policy and pricing. We will not accept unsolicited returns/exchanges without prior approval and an RMA (Return Materials Authorization) number from a support representative.



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Alcohol Reference



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