

# Freelancer™

## *Readme File*

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### Welcome to Freelancer!

This file contains information to help you install *Freelancer*. It also includes late-breaking information not included in the manual.

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## I. System Requirements

Freelancer requires DirectX® 9 or greater. (Download the most recent version of DirectX from <http://www.microsoft.com/directx>)

### System Recommendations

#### Minimum Configuration

- Windows® XP, Windows Me®, Windows 2000®, or Windows 98 SE®
  - (Windows NT® and Windows 95® are not supported)
- 600 MHz processor
- 128 MB RAM
- 4x CD-ROM/DVD-ROM drive
- 1.3 GB free hard disk space plus space for saved games (additional space required for Windows swap-file and DirectX 9 installation)
- 16 MB video card with DirectX 9 compatible driver.
- DirectX 9 compatible sound card
- Keyboard
- Mouse
- An Internet Connection for Multiplayer (56k v.90 or faster required)

### Recommended Configuration

- 1 GHz or faster processor
- 256 MB RAM
- 8x or faster CD-ROM/DVD-ROM drive
- 32 MB video card with DirectX 9 compatible driver

### Recommended for Serving Multiplayer Games

- A Broadband Type Internet Connection or LAN Network: DSL, Cable, T1, T3, etc.

## II. Installing Freelancer

To install *Freelancer*, you must be using Microsoft Windows® 98, Windows Millennium Edition, Windows 2000, or Windows XP. NOTE: If you have Beta versions of *Freelancer* installed on your machine, please uninstall these using Add/Remove Programs before installing the retail version of the game.

### To install *Freelancer*

1. Turn on your computer and start Microsoft Windows 98, Windows Millennium Edition, Windows 2000, or Windows XP.
2. If you are using Windows 2000 or Windows XP, you must have administrator privileges in order to install *Freelancer*.
3. Insert the *Freelancer* CD into the CD-ROM drive.
4. If AutoPlay is enabled, the installation menu will appear. Click **Install or Express Install**, and then follow the onscreen prompts.

-or-

If AutoPlay is disabled, on the Start menu, click **My Computer**. In the My Computer window, double-click the CD-ROM drive icon, and then double-click **Setup.Exe**. On the Setup screen, click **Install or Express Install**, and then follow the onscreen prompts.

## III. Starting Freelancer

You must have the *Freelancer* CD in your CD-ROM drive to play.

### To start *Freelancer*

Insert the *Freelancer* CD into the CD-ROM drive, on the **Start** menu, point to **Programs**, point to **Microsoft Games**, point to **Freelancer**, and then click **Freelancer**.

You can skip the opening movies by pressing ESC.

## IV. Multiplayer Guide

When you run *Freelancer* for the first time it generates a unique ID for your system. When you connect to a server, the server program takes the ID from its computer, combines that with your ID and creates a new ID which will then be associated with your characters on that server. What does this mean for you? No Usernames or Passwords to remember. It is important, however, that you write down or print your identifier, as losing it may result in the inability to retrieve your multiplayer characters from the servers on which you play. *Freelancer* includes a utility for retrieving your ID. The utility is myflaccountid.hta and it can be found in the Freelancer\exe directory within your install folder or you can run this file from the Start\Programs\Microsoft Games\Freelancer\Examine My Account ID shortcut.

### Connecting to a Multiplayer Game

Launch *Freelancer*, click Multiplayer, select a server with an open player slot, click on Connect and you'll be taken to your Character Selection Screen for that server.

The Character Selection Screen will list any characters that you have on this particular server. (All multiplayer characters are saved on the server, so you cannot take characters from one server to another.) Select the character you wish to use, or create a new character, and click on the Load Character button to launch your multiplayer game.

### **Server Setup**

In order to run a *Freelancer* server, you will need to launch *FLServer* from the Windows Start Menu. The computer running the server may also run the client at the same time and play on that server, but keep in mind that *Freelancer* will run slower on a system running a server in the background. For the best multiplayer performance, try to run the server on a dedicated computer (one which is running just *FLServer* and nothing else).

In order for Internet players to use your *Freelancer* server, that server must be made accessible to them. If you are not using a firewall, router, or Internet connection sharing to access the Internet, then your server should have no problems allowing people to connect to it. However, if you *are* using a firewall, router, or Internet Connection Sharing, then you may have to do some additional work to make your server accessible. See below for more information, or look at the ReadmeServer.htm file in the Extras directory on the *Freelancer* CD.

### **Firewalls**

*Freelancer* uses the standard DirectPlay ports, so your firewall needs to pass UDP ports 2302-2304 to the server machine.

*Freelancer* clients do not require any firewall configuration.

### **Network Address Translators (NATs) & Internet Connection Sharing (ICS)**

These technologies allow more than one machine to use a single network address for connecting to the Internet. Microsoft's Internet Connection Sharing is one example of this kind of technology. (Windows 98® ICS users will need to configure and install the win98ics.inf file found in the Extras directory of the *Freelancer* CD; see also ReadmeServer.htm in that same directory.)

Only one *Freelancer* server can be run on the LAN side of a NAT or ICS setup. For NATs that require manual configuration, UDP ports 2302-2304 should be forwarded to the computer that will be running the server.

*Freelancer* clients do not require any NAT/ICS configuration.

### **Manually Connecting to *Freelancer* Servers**

*Freelancer.exe* supports a command line parameter for manually adding servers to the list of potential servers. This advanced feature requires that you know the hostname or IP address of the server computer as well as the network port on which *FLServer* is running. It is useful for playing on servers that are not on your LAN and are not advertised on the global server.

To add a server to the server list, use the following syntax:

**FREELANCER.EXE -s<hostname>:<port>**

where *hostname* is the name or IP address of the server computer and *port* is the network port number on which the server is running. You may add multiple servers by repeating the same syntax. See the ReadmeServer.htm file in the Extras directory on the *Freelancer* CD for information on manually setting the network port on the server.

**Servers added in this way will not appear in the list of available servers until they respond to a ping request from your computer.**

Examples:

```
FREELANCER.EXE -sCoolServer.myisp.com:2302
```

This will add the computer *CoolServer.myisp.com* to the list of potential servers; it will be pinged on port 2302.

```
FREELANCER.EXE -sA_Server.myisp.com:2302 -sAnother_Server.yourisp.com:2304
```

This will add the computers *A\_Server.myisp.com* and *Another\_Server.yourisp.com* to the list of potential servers. *A\_Server.myisp.com* will be pinged on port 2302 and *Another\_Server.yourisp.com* will be pinged on port 2304.

**For additional help and instructions on running and maintaining a Freelancer Server, please see the Multiplayer Troubleshooting and Corrections and Additions sections in this document, as well as the ReadmeServer.htm file in the Extras directory on the *Freelancer CD*.**

## V. Hot Keys

<b>Ship Controls</b>	
Accelerate	W or mouse wheel forward
Decelerate	S or mouse wheel backward
Engine Kill	Z
Brake Reverse	X
Cruise Engine Toggle	Shift + W
Afterburners	Tab
Strafe Left	A
Strafe Right	D
Fire Active Weapons	Right-click
Fire Missiles	Q
Drop Mine	E
Fire Torpedo	Shift + Q
Fire Cruise Disruptor	Shift + E
Countermeasure	C
Turret View	H
Tractor Target	Shift + B
Tractor All Loot	B
Go To	F2
Dock	F3
Join Formation	F4
Free Flight	ESC
Toggle Mouse Flight On/Off	Space Bar
<b>User Interface</b>	
Select Object	Left-click
Mouse Flight	Left-click and Drag (toggle with SPACEBAR)
Pause Menu	F1
Nanobot	G

Shield Battery	F
Closest Enemy	R
Next Enemy	Shift + R
Previous Enemy	Shift + R
Next Target	T
Previous Target	Shift + T
Clear Target	Ctrl + T
1 <sup>st</sup> /3 <sup>rd</sup> Person View Toggle	Ctrl + V
Rear View	V
Minimize HUD	Backspace
Mission Objective	N
Story Star	F5
Nav Map	F6
Inventory	F7
Reputation	F8
Information	F9
Hail	P
Scan Cargo	O
Select Hardpoint 1	Shift + 1
Select Hardpoint 2	Shift + 2
Select Hardpoint 3	Shift + 3
Select Hardpoint 4	Shift + 4
Select Hardpoint 5	Shift + 5
Select Hardpoint 6	Shift + 6
Select Hardpoint 7	Shift + 7
Select Hardpoint 8	Shift + 8
Select Hardpoint 9	Shift + 9
Select Hardpoint 10	Shift + 0
Fire Hardpoint 1	1
Fire Hardpoint 2	2
Fire Hardpoint 3	3
Fire Hardpoint 4	4
Fire Hardpoint 5	5
Fire Hardpoint 6	6
Fire Hardpoint 7	7
Fire Hardpoint 8	8
Fire Hardpoint 9	9
Fire Hardpoint 10	0
<b>Multiplayer</b>	
Chat	Enter
Chat Window	Y
Group Window	Shift + I
Group Invite	I
Trade Request	U

## VI. Additions, Corrections and Known Issues

**Extras Folder** <found on the CD, not installed to the hard drive>

### ***Manual folder***

The Manual folder contains English.pdf, a .pdf file version of the game manual that was included on the CD. You can view or print this file using Adobe Acrobat Reader. With Adobe Acrobat Reader installed, double-click the file and it automatically opens.

### ***Adobe Acrobat Reader (AcroReader51\_ENU.exe) File***

To install Adobe Acrobat Reader, double-click AcroReader51\_ENU.exe, and then follow the instructions that appear on the screen.

### ***ReadmeServer.htm***

This file covers more in-depth instructions on the setup and usage of the *Freelancer* Server application.

### ***Win98ICS.Inf [configuration file for ICS under Win98]***

This file is needed in order to run a *Freelancer* server within an ICS configuration under Windows 98 SE®

## **Change to Freelancer Manual**

"To initiate a trade with another player, target the player with whom you wish to trade, and then click the Trade icon in your target window."

The phrase "in your target window" is incorrect; the icon is now "beside the target window". It is a "floating button" like the Collect Loot button from Page 3.

Page 36 states that a "System Chat" is to everyone in Multiplayer. This is not the case. You can only chat with people inside the system you are currently visiting with this chat filter.

## **Known Issues**

### ***Multiplayer Issue between Server/Client***

Server cannot initiate console-to-player chats with characters from prior *Freelancer* versions under the following conditions:

- 1) Copying files into the server's multiplayer accounts directory while *FLServer* is running. Newly created characters will function properly, but the console will not be able to initiate chats with copied characters. Shutting down and restarting the server fixes this problem.
- 2) Copying the same character file multiple times in the multiplayer accounts directory can lead to a similar problem, and restarting the server will not fix it.

**Both of these actions are not supported and should not be performed.**

### ***Performance Issue with ATI Radeon text display***

*Freelancer* can experience performance slow downs when a large amount of text is printed or updated on screen. The work around for this issue is to back off your Windows hardware acceleration settings by one notch in Settings\Control Panel\Display\Settings\Advanced. Once in this menu, you will either see Performance tab or Troubleshoot tab. Future ATI drivers may fix this problem, as they are aware of this issue.

### ***Graphics issue with Matrox Parhelia***

When using the Matrox Parhelia, black boxes appear around menu-items, in-game HUD objects and text, etc. This occurs on both the retail drivers and the latest drivers from Matrox. 3D artwork and game play is not affected. Future Matrox drivers may fix this problem, as they are

aware of this issue.

***Graphics issue with Matrox Millennium G-550 on Windows2000 or Windows XP***

When using the latest drivers on Win2K or XP, the user will experience graphic corruption when switching video resolutions. The work around for this is to exit the game and restart after making any changes to this setting. Future Matrox drivers may fix this problem, as they are aware of this issue.

***Graphics issue with Matrox Millennium G-400 on Windows XP***

Characters appear to be floating in air with retail drivers on Matrox Millennium G-400 In Win XP. Sometimes you will also get texture corruption on the characters animation as well, especially during the cut scenes. This problem is not happening in Win 2000 and Win ME.

***Win2k Crash when using the Lock Computer feature***

When the game is at one of the menu screens (Main Menu or Server Selection, for example), and the computer is locked (Ctrl-Alt-Del, Lock Computer), the game may crash.

***Static sound issues while playing Freelancer on a Sound Blaster Live***

There are known issues with older audio drivers and some MP3 codecs. In order to correct this problem, please make sure that you update to the latest sound card drivers and make sure that the Fraunhofer codec is installed.

***Clock speed detection errors of many laptop computers***

Our setup program performs a CPU clock speed test before the installer is run in order to warn users of possible issues with running the game on poor performing hardware. Many laptops have processors that report their clock speeds differently than desktop computers and as a result, you may receive a warning that your CPU is below our game requirements. You can still go forward with the install and run the game fine.

***Hardware conflict with an Aureal Vortex/Aureal Vortex 2 and some video cards in Windows98.***

Using this combination of hardware and OS will result in the user experiencing a hang during game play. The work around for this issue is to disable 3D sound and reboot your computer.

## VII. DirectX Troubleshooting

DirectX® 9 or later must be installed on your computer before you can play *Freelancer*. If you do not have DirectX® 9 installed on your computer and you chose not to install DirectX® 9 when you installed *Freelancer*, you may have issues that could cause you not to be able to play *Freelancer*.

If you experience sound or video problems using DirectX, go to <http://support.microsoft.com/support/directx/> for the latest troubleshooting information.

You should also check with your video or sound card manufacturer for the latest DirectX-compatible drivers.

## VIII. Video Troubleshooting

- **Latest Drivers - Having out-dated drivers is the largest cause of issues within any computer game.** Ensure that you have the latest drivers from your video card manufacturer or check Windows Update (<http://windowsupdate.microsoft.com>) for the latest drivers. Users of motherboards with non-Intel chipsets should upgrade to the latest miniport drivers available from their motherboard manufacturer. For a more detailed listing of all known video issues with *Freelancer*, please visit <http://support.microsoft.com/?pr=gmsvideo>.

- 1 **Support Video Resolutions** - Freelancer only supports 4x3 aspect ratios. Please note that not all video cards support all video resolutions in all bit depths. Here are the supported video resolutions:

- 1600x1200
- 1280x960
- 1152x864(not all cards support this one)
- 1024x768
- 800x600

- 2 **Freelancer does not support or has issues with the following video cards:**

- 3D Labs Permedia 1 - 4
- Glnt - all versions
- Oxygen Series (various)

- 3Dfx Voodoo Rush
- 3Dfx Voodoo Banshee
- 3Dfx Voodoo
- 3Dfx Voodoo 2
- 3Dfx Voodoo 3 <not supported under Windows 2000 and Windows XP>

- Cirrus Logic - all versions

- Diamond Monster Fusion (Voodoo Banshee)
- Diamond Viper II Z-200 (Savage 3)

- Matrox G100
- Matrox Millennium
- Matrox Millennium II
- Matrox Mystique

- Maxi Gamer Phoenix (Voodoo Banshee)

- nVidia Riva 128
- nVidia Riva 128 zx

- S3 Virge\_VX
- S3 Virge\_MX/MV
- S3 Virge\_MX+
- S3 Virge\_MX
- S3 Virge\_GX2
- S3 Virge\_DX/GX
- S3 Trio64V2\_DX/GX
- S3 Trio64UV+
- S3 Aurora64V+
- S3 Aurora 128
- S3 Savage 2000
- S3 Savage 3D - all versions

- Intel 82810-DC100
- Intel 815
- Intel 810e
- Intel 810
- Intel i740
- Intel 752

Rendition - all versions  
Number9 - all versions  
Oak Technologies - all versions  
Chromatic Research - all versions  
Tseng Labs - all versions  
Neo-magic - all versions  
Digital - all versions  
Compaq QVision - all versions  
Weitek - all versions  
Silicon Motion - all versions

## IX. CD-ROM Drive Troubleshooting

*Freelancer* uses SafeDisc encryption technology. Some CD-ROM drives may not be compatible with this technology.

- 1 **Matshita UJDA710 DVD/CD-RW** - this drive (common in many new laptops) sets a flag whenever a gold disc is used but does not reset, causing Safedisc to reject a valid CD. Cold booting the computer will reset this flag. *Gold discs are user-created discs that are made outstand of normal CD replication procedures.*
- 2 **Sanyo CRD-256P, Firmware 1.01** - The drive enters a not ready state after several executions of a protected game. Ejecting the CD restores it. This is unlikely to be seen, unless the game is reloaded several times in one session.
- 3 **Sony CDU77E 2X, Firmware 1.0e** - The early 1.0 firmware versions of this drive fail with SafeDisc if configured as a slave on the IDE bus. The drive will work if reconfigured as a master.
- 4 **Acer CD-624a** - This drive fails when used with read mode drivers. Installing protected mode drivers resolves the problem.
- 5 **Memorex CD-RW2224 24X, Firmware 2.27** - You may experience problems with these drives. There are no known solutions.
- 6 **Yamaha 2216E, 4416SX, CDR641S-VK** - If you experience problems with these drives, check the firmware upgrade available from the Yamaha Web site <http://www.yamaha.com/service.htm>
- 7 **Cybermedia 204 Pan International 204** - You may experience problems with these drives. There are no known solutions.
- 8 **Liteon 4265** - You may experience problems with this drive appearing to hang and not authenticate. There are no known solutions.

## X. Audio Troubleshooting

- For a more detailed listing of all known audio issues with *Freelancer*, please visit <http://support.microsoft.com/default.aspx?scid=fh;EN-US;gmssound>.
- 1 **DirectX** - If you experience audio problems using DirectX, connect to the DirectX Web site for the latest troubleshooting information, as explained in DirectX Troubleshooting. If this occurs, ensure that you have the latest drivers from your sound card manufacturer or check Windows Update (<http://windowsupdate.microsoft.com>) for the latest drivers.
- **Sound Skipping or Stuttering** - Often this problem can be fixed by installing the latest sound drivers

for your sound card and/or adjusting the hardware acceleration settings in the control panel. Setting hardware acceleration to a lower setting usually resolves these issues (and a few others), but sacrifices some performance.

- **Missing Game Sounds**

If you experience missing game sounds throughout Freelancer then a different audio codec is probably being used rather than the one provided by Freelancer.

- Please follow these steps if some sounds and speech are still missing after installation:
- Uninstall any 3<sup>rd</sup> party codec pack or the Nimo Codec pack from your system.
- Uninstall Freelancer.
- Go to the following directory, C:\WINDOWS\system32 and delete the file "I3codecp.acm". If there happens to be another file named "I3codeca.acm", delete this too.
- If your system is Windows 98 or ME, open the system.ini file located in your system folder; C:\WINDOWS\SYSTEM. Delete ONLY the line that starts with "msacm.I3acm=". In the case of the Nimo codec pack, this will read "msacm.I3acm=I3codecp.acm"
- If your system is Windows 2000 or XP, open the system registry editor (regedit) from the RUN command window.
- Locate and delete the following key:  
  \HKLM\SOFTWARE\Microsoft\WindowsNT\CurrentVersion\Drivers32\msacm.I3acm
- Load the Freelancer installation CD and locate the REDIST folder. Within the REDIST folder, double click on the file named "WMFADist.exe" and follow on-screen instructions.
- Install Freelancer.

## XI. Performance Troubleshooting

There are several ways to improve the game's performance. For example, the game will run faster if you use the least demanding game settings. These include:

- Setting the screen resolution to 800 x 600 x 16
- Setting the detail of graphics to Low
- Turning music off

Most of these improvements can be made from within the game (Press F1 and click Options).

We also recommend:

- Shut down as many other applications running on your system as possible in order to free memory and processing
- De-fragment your hard drive
- Activate DMA (on appropriate hard drives)
- Reboot your system before starting Freelancer
- Turn your virus scanner settings down while playing Freelancer

Lastly, ensure that you have the latest drivers from your video and sound card manufacturer or check Windows Update (<<http://windowsupdate.microsoft.com>>) for the latest drivers. Users of motherboards with non-Intel chipsets should upgrade to the latest miniport drivers available from their motherboard manufacturer.

## XII. Multiplayer Troubleshooting

- 1 **Home networks and dial-up connections** - If you have a network card and you dial in to the Internet via modem, you may have trouble launching multiplayer games. If this occurs, disable the device that is not providing your Internet connection and try again.

- 2 **Disconnection from ISP** - If you are disconnected from your ISP during game play, you will be dropped from the game. Upon your return, you will be reinstated at your last location.
- 3 **Two TCP/IP devices** - If you are experiencing issues with dropping network connections or a lack of ability to connect to *Freelancer* servers, please attempt the following:
  - Exit *Freelancer* and ensure that you have a functional network / Internet connection.
  - Disable the device that is not providing your Internet connection and try again.

For information on setting up Internet Connection Sharing or disabling your second TCP/IP device, please see [<http://support.microsoft.com/>](http://support.microsoft.com/) and search the knowledge base for instructions specific to your operating system. If you are uncertain about making any changes, check with your network administrator, if applicable.

- **Routers** - Ensure that you have the latest firmware updates from the manufacturer. You do not need to use a computer on a DMZ in order to run a Freelancer server. If you are uncertain about making any changes, check with your network administrator, if applicable.
- **Setting up and Disabling Internet Connection Sharing** -  
For Windows XP see: <http://support.microsoft.com/default.aspx?scid=kb:en-us:Q306126>  
For Windows 2000 see: <http://support.microsoft.com/default.aspx?scid=kb:en-us:Q307311>  
For Windows ME and 98SE: <http://support.microsoft.com/default.aspx?scid=kb:en-us:Q230112>

## XIII. Technical Support

### Technical Support Options

For all of our support offerings in the U.S., visit <http://microsoft.com/support/>. In Canada, visit <http://microsoft.ca/support/>.

To go straight to the Microsoft Games Support Center, visit <http://support.microsoft.com/?pr=gms>.

To get started, U.S. customers should try the following:

- For articles targeted at specific issues, visit the Microsoft Knowledge Base at <http://microsoft.com/support/>.
- To work with a Microsoft Support Professional over the Internet, submit your issue at <http://support.microsoft.com/directory/onlinesr.asp>.
- For your product's general support policy, visit <http://support.microsoft.com/directory/productsupportoption.asp>.

**Phone Support:** For support in the U.S., call (425) 637-9308. In Canada, call (905) 568-3503 (toll charges may apply). *These numbers are for technical issues only-do not use them to request game hints, codes, or cheats.*

**TTY Users:** Microsoft text telephone (TTY/TDD) services are available at (425) 635-4948 in Washington State, (800) 892-5234 in the U.S., and (905) 568-9641 in Canada.

**Worldwide:** Support outside the U.S. and Canada may vary. For regional contact details, visit <http://support.microsoft.com/international.aspx>. If there is no Microsoft subsidiary office in your country or region, please contact the establishment from which you obtained your Microsoft product.

**Conditions:** Microsoft support services are subject to then-current prices, terms, and conditions, which

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