# Microsoft® Casino Readme File October 2000

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#### **Welcome to Microsoft Casino!**

This file informs you of any late-breaking changes to Microsoft Casino and will help you troubleshoot any problems you may experience.

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### A. System Requirements

To play Microsoft Casino, you need:

- Pentium 133 MHz or higher processor; recommended 266 MHz Pentium II processor
- Microsoft Windows® 95, 98, 2000, or Millennium Edition operating system
- DirectX 7.0 API (included)
- 40 MB hard-disk space (additional 15 MB may be required for DirectX 7.0)
- 16 MB RAM for Windows 95/98, 32 MB RAM for Windows Me, and 64 MB RAM for Windows 2000
- Super VGA monitor capable of 800 x 600 resolution
- 2 MB graphics card, 16-bit color capable; recommended 4 MB or higher graphics card
- 2x CD-ROM drive; recommended 4x or higher CD-ROM drive
- Sound card with speakers or headphones required for sound and music
- Mouse or compatible pointing device

# **B. Installing Microsoft Casino**

To install Microsoft Casino, you must be using Microsoft Windows® 95 or later or Microsoft Windows 2000 or later.

#### To install Microsoft Casino

- 1. Place the Microsoft Casino CD in the disc holder (if required), and insert it into your CD-ROM drive.
- 2. If AutoPlay is enabled, game Setup will start automatically. Click **Install**, and then follow the instructions that appear on the screen.

If AutoPlay is disabled, double-click the **My Computer** icon on your desktop, double-click the icon for your CD-ROM drive, and then double-click the **Setup.exe** icon. When the Setup screen appears, follow the installation instructions that appear on the screen.

## C. DirectX Troubleshooting

DirectX® 7.0a or later must be installed on your computer before you can play Microsoft Casino. If you do not have DirectX installed on your computer and you chose not to install DirectX when you installed Microsoft Casino, you may receive an error message. To fix this problem, reinstall Microsoft Casino and install DirectX 7.0a.

If you experience sound or video problems using DirectX, go to <a href="http://support.microsoft.com/support/directx/">http://support.microsoft.com/support/directx/</a> to get the latest troubleshooting information.

You should also check with your video or sound card manufacturer for the latest DirectX-compatible drivers.

## D. Game Play Troubleshooting

Cannot proceed in Caribbean Stud® Poker tournament if bankroll is too small - In a Caribbean Stud Poker tournament, your bankroll must be large enough to pay the minimum ante (one-third of your bankroll) so that you can place a bet equal to twice your ante. If your bankroll is too small, you will not be able to continue playing. You will need to exit and forfeit the tournament.

**Cannot proceed in a tournament if bankroll goes below the minimum bet** - If your bankroll falls below the table minimum bet during a tournament, you will not be able to continue playing. You will need to exit and forfeit the tournament.

**How Casino Challenge winnings are paid out** - The prizes for winning a round in the Casino Challenge are as follows:

Round 1 win: \$25,000 Round 2 win: \$200,000

Overall win: \$200,000 + Round 3 winnings

If you place first in Round 1 or 2, the prize (but not your tournament winnings) is added to your bankroll and you can use it immediately in regular play outside the Casino Challenge. If you win the third and final round, the prize AND your tournament winnings are added to your bankroll.

If you forfeit or fail to make the cut for the next round, you lose your \$5000 entry fee but keep any prize money you may have earned in the most recent round.

## **E. Performance Troubleshooting**

**Turn off sound and/or animation to improve performance** - On some computers, you can improve performance by turning off Game Sound Volume, Dealer Speech Volume, and Game Animation on the Options screen. You can access the Options screen from the "Options" button on the main game screen; on any other game screen you may press F8 to access the Options screen.

Game stops responding on computers with processors below the 266MHz recommendation - If your computer's processor is below the recommended level of 266MHz, you may experience times when the game stops responding. This problem is most evident on 133MHz computers with 32 MB of RAM. If this occurs, you can wait for the computer to respond again, or you may reset the computer. Either option will work and neither will cause the game to lose data.

To help prevent this problem, Character Animation, Character Speech Volume, Music Volume, and Ambient Sound Volume are turned off by default on computers with a processor slower than the recommended 266MHz. If you continue to experience this problem, turn off additional animation and sound from the Options screen.

If you have a machine that has more than 32 MB of RAM and/or has a processor that is faster than 133MHz, you can enhance your game play by turning some of the animation and audio options back on. The amount you can turn on is related to the amount of RAM and the speed of the processor you have.

Game crashes after using ALT + TAB while transition screen is showing - The game may crash if you use ALT + TAB to switch to a different application while a loading screen is showing or a video is playing while in Full Screen Mode. We recommend that you wait until a game screen is showing before you switch to a different application.

**Graphics won't redraw correctly after using ALT + TAB** - You may encounter graphics problems if you use ALT + TAB to switch to a different application or turn off Full Screen Mode while playing the game. Close and reopen Microsoft Casino to fix the problem.

**Game won't switch from Full Screen to windowed mode** - If your computer's screen resolution is set to 800x600 or below, the game cannot be displayed in windowed mode, even after you uncheck Full Screen Mode on the Options screen.

**Resizing game window may cause problems** - If you are running in windowed mode and resize the game window, some buttons and parts of the screen may become inaccessible. Close and reopen the game to fix the problem.

Can't hear game sounds even though volume is turned up - If you can't hear some sounds after turning up Game Sound Volume on the Options screen, try closing and reopening Microsoft Casino in order to hear the sounds again.

Can't hear audio portion of Casino Challenge video when Music Volume is turned down - When Music Volume is turned down on the Options screen, you may not be able to hear the audio portion of the video for Casino Challenge. Turn up the Music Volume to hear the audio.

Can't hear dealer voices after turning down game sounds - When Game Sound Volume is turned off on the Options screen, you may not be able to hear dealer voices even though Dealer Voice Volume is set above zero. To solve this problem, move the Game Sound Volume back above zero, and then close and reopen Microsoft Casino.

**Microsoft Casino uses Safedisc LT encryption technology -** Some CD-ROM drives may not be compatible with this technology.

#### F. Microsoft Casino Information

For more information about Microsoft Casino, visit our Web site at http://www.microsoft.com/games/casino