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**********************************************************
Operation - readme.doc
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INSTRUCTION MANUAL
Included on this product's game disc is an electronic version of the
game's Instruction Manual in .pdf format, Adobe Acrobat Reader 5.0 (which
enables you to view the manual in .pdf format), and an Install Guide file
explaining how to access and use these features.

To refer to the Install Guide file, first double-click on your My
Computer icon. Next, right-click on the Operation icon, then choose
Explore from the pop-up menu and then double-click on Install Guide.

Infogrames Interactive

TECHNICAL SERVICES/FAXBACK DOCUMENT
PHONE: 425-951-7108
WEBSITE: http://www.ina-support.com/
DOCUMENT#: 38052

Any documents referenced in this text file can be found on our website at
www.ina-suuport.com.

Operation PC
Frequently Asked Questions

(Note: If you acquired this game as part of the General Mills Cereal
promotion, and have questions about the America Online software
component, please call AOL directly at 1-800-509-7538.)

Hints and Tips

* When you are using the Tongue Depressor, get the frog out of the
patient's throat just as fast as you can, before the Doctor has time to
throw more food into his mouth!
* When you are using the Syringe, remember the key is to kill the
prescribed number of viruses, not to work through the maze.
* When using the Tank, the objective is to shoot all of the bubbles
coming from the patient's stomach, using the mouse to rotate and the
mouse button to shoot.

System Requirements

The following is a description of the minimum system requirements for
Operation. If your system does not meet or exceed these requirements,
then the game will run incorrectly, or not at all.

- IBM PC or 100% compatible computer
- Pentium 120 MHz or faster processor
- Windows 95 or 98
- 16 MB RAM
- 40 MB available hard drive space
- 8X or faster CD-ROM drive
- SVGA-compatible video card*
- Windows 95/98/ME compatible sound card*

* Compatible with DirectX version 5.2 or higher

Installation

This game supports the Windows AutoPlay feature. Simply insert the installation CD into your CD-ROM drive and wait for the installation screen to appear. Then, simply follow the onscreen instructions to complete the installation.

If the AutoPlay program does not start automatically:

1. Double click the My Computer icon on your Windows desktop
2. Double click the game icon.
3. Double-click the LaunchOperation.exe icon.
4. Follow the on-screen instructions.

DirectX Installation:

This game requires that Microsoft's DirectX version 5.2 be installed on your computer prior to playing the game. Windows 98 Second Edition and ME users already meet this requirement, and do not need to install anything extra. Normally, if this is necessary, it will happen at the end of the installation process automatically.

If you are running Windows 95 or the first version of 98 and do not already have DirectX version 5.2 or higher installed on your machine, or you need to re-install it for any reason, just follow these steps:

1. Insert the game CD into your CD-ROM drive.
2. Double click on the "My Computer" icon.
3. RIGHT click on the game icon.
4. LEFT click on "Open".
5. Double click the "Directx" folder
6. Double click the Dxsetup icon.
7. Follow the on-screen instructions to complete the installation.
8. Ignore any warnings you may receive by clicking on YES.
9. Restart Windows to complete the installation.

WARNING: While DirectX 5.2 should be able to determine what version of DirectX currently resides on a system and halt the installation if it deems it to be harmful or unnecessary, you should NOT attempt to install DirectX 5.2 on a Windows system running a more recent version of DirectX. You could cause permanent damage to your computer!

How to determine what version of DirectX you have installed on your Windows 95 or 98 system:

1. Click Start, then Run.
2. In the Open box, type "DXDIAG"
3. If the DirectX Diagnostic Tool launches, you are at least running DirectX 5.0. To see what version, note the bottom line in the System Information box on the first page, "DirectX Version". Click Exit in the lower right hand corner of the window when you are finished.
4. If you receive an error that starts with "Cannot find the file 'DXDIAG'...", then click OK, which should return you to Step 2. Type "DXINFO"
5. If this launches a DXINFO program, the left-hand pane contains information about what version of DirectX is installed, with the version

number in the hundredths slot of the "DirectX Version (Registry)" entry.
(For example, 4.05 is DirectX 5.)
6. If you receive the error in Step 4 again, you do not have DirectX
installed on your system. Follow the directions above to install it.

Troubleshooting

Installation Problems:

"Nothing happens when I insert the game CD into my CD-ROM drive."

The AutoPlay feature may be turned off on your computer.

If you wish to install the game without enabling AutoPlay, you can start
the setup process manually by double clicking on the "My Computer" icon
on your Windows desktop, then on your CD-ROM drive icon, then on
"SETUP.EXE".

If a CD-ROM icon does not appear when you open the "My Computer" icon, or
if clicking on SETUP.EXE doesn't start your game either, then your CD-ROM
drive may be in "MS-DOS compatibility mode".

- To learn how to enable AutoPlay on your system, or to learn how to see
if your CD-ROM drive is in MS-DOS compatibility mode, please refer to
Document #36001, "Windows 95/98/ME General Troubleshooting".

"The Installer starts to copy files, but then just quits to the desktop."

Make sure that you have enough hard drive space available on your system
before installing. If you don't have at least 40 Megabytes free, the game
can't install.

If you have enough space, check the shiny underside of the CD for
fingerprints, smudges, scratches, or anything else that may cause your
drive to have trouble reading it.

If the CD looks clean and undamaged, then your CD-ROM drive may be
running in "MS-DOS Compatibility Mode".

- To learn how to see if your CD-ROM drive is in MS-DOS compatibility
mode, please refer to Document #36001, "Windows 95/98/ME General
Troubleshooting".

"I receive an error message stating that I do not have enough memory to
run the game."

This will occur if the system does not have the required amount of RAM in
order to run the game. Operation requires a system with at least 16MB of
RAM in order to run. If your system is below the requirements for memory,
you should ensure that all background applications are closed when you
install, and check the rest of the system components such as the video
card to make sure they also meet the minimum requirements for the game

- To learn how to shut down all unnecessary applications, please refer to
Document #36001, "Windows 95/98/ME General Troubleshooting".

"I receive an error message: 'Error Move Data Process 115.'"

This error comes up during the installation process when you a) have
selected the root directory of a drive as the install point, b) have a
critical file on the CD open in another application, thereby locking it
down and making it impossible to copy, or c) do not have enough free
drive space to run the game.

To fix this, make sure you are installing the program to an actual folder
on your hard drive (or go with the suggested defaults), ensure that all
background applications are closed when you install, and make sure you
have the necessary available hard drive space that the program requires
for installation.

- To learn how to shut down all unnecessary applications, please refer to
Document #36001, "Windows 95/98/ME General Troubleshooting".

"I receive an error message about a missing DDRAW.DLL, D3D.DLL, or
DSOUND.DLL file."

This is an indication that DirectX was not successfully installed. You
should try reinstalling DirectX from the program CD.

- To learn how to reinstall DirectX, please see the "DirectX
Installation" portion of this FAQ, or refer to Document #36012, "DirectX
Frequently Asked Questions".

Unexplained Lockups & Crashes:

 "During Launch, the screen just turns black or quits back to Windows
without any error message."

There are several things that you can try to fix this problem:

1. Shut down any other applications that you may have running on your
system such as screen savers, virus scanners, etc.

2. Turn down video hardware acceleration in the Windows control panel.

3. Try resetting your computer's video resolution to 640x480 with 256
colors.

4. Update your video card drivers.

- For further information on any of these solutions, please see the
following documents:

#36001, "Windows 95/98/ME General Troubleshooting".
#36003, "Windows 95/98/ME Video Troubleshooting".
#36013, "How to Update your Drivers".

"The game randomly freezes, crashes, or locks up the computer."

First, shut down all other applications that may be running on your
computer, as well as a few other items, such as screen savers, virus
scanners, and desktop backgrounds. Other applications can interfere with

the game's operation. For instructions on how to do this, please see
Document #36001, "Windows 95/98/ME General Troubleshooting".

If this doesn't help, then the software drivers that Windows uses to
communicate with your hardware may be out of date, or incompatible with
the game. Install the latest DirectX compatible drivers available for
your video and sound card from the card's manufacturer. If you have
already updated to the latest driver version from the manufacturer and
the problem persists, you may want to see if reference drivers are
available from the video chip manufacturer. Reference drivers are usually
more standardized than the manufacturer's versions and may work better
with a wider variety of games.

- For more information on this topic and contact information on a wide
variety of hardware vendors, please see Document #36013, "How to Update
your Drivers".

Sound Problems:

"I can't hear any sound or music in the game."

First, check your speakers to make sure that they are turned on,
connected properly to the rest of the system, and that the volume
controls are turned up. If they are, then check your Windows Volume
Control by clicking on the small yellow speaker icon on your taskbar.

If you have already tried the solutions above and still can't hear sound,
then you'll need to update your sound card drivers to the latest versions
available.

- For more information on updating your drivers, please see Document
#36013, "How to Update your Drivers".

DirectX and Driver Problems:

This game uses Microsoft's DirectX for all graphics and sound effects. It
cannot run properly unless DirectX version 5.2 or higher is installed on
your computer. (Again, this is standard equipment on Windows 98 Second
Edition and ME, you only need to worry about this if you are running
Windows 95 or the first version of 98.) It may also exhibit problems if
the video card and/or sound card in your computer are not 100% DirectX
compliant.

Re-install DirectX from the installation CD, then reboot your computer
and try playing the game again. For instructions, see the section near
the top of this document labeled "DirectX Installation".

If the problem still occurs, then you'll need to update your video and/or
sound card drivers with the latest versions available from the
manufacturer. For more information on this topic and contact information
on a wide variety of hardware vendors, please see Document #36013, "How
to Update your Drivers".

Standard Troubleshooting:

"I've encountered a problem that was not mentioned in this document."

1. REBOOT your computer after installation, especially if you needed to

install or update DirectX. Several updated system files are copied to your hard drive during installation, which can't take effect until you reboot.

2. Make sure that your system meets the minimum system requirements as listed on the box and at the top of this document. If your system does not meet or exceed the minimum requirements, it will run poorly, or not at all.

3. Shut down all other programs that you may have running on your system before playing. Other programs can interfere with the operation of the game. For detailed instructions on shutting down all of your other applications, please see Document #36001, "Windows 95/98 General Troubleshooting".

4. Make sure you have plenty of room left you your hard drive, or Windows may not have enough room for a swap file. This can cause some very strange problems. (As a general rule, make sure you have at least 100 MB free on your C: drive AFTER installation for your swap file.)

5. Make sure that the CD itself is not dirty or damaged in any way. If the CD is dirty, it can be cleaned. Most computer stores carry inexpensive CD-ROM cleaning kits that will safely restore your CD. If you want to try cleaning the CD without a kit, you can wash the CD using lukewarm water, MILD NON-ABRASIVE dish soap, and a very soft and clean COTTON cloth. Do NOT use any kind of paper product or abrasive soap to clean the CD, as these WILL scratch! Once the CD is clean, be sure to let the CD dry completely before inserting it into your CD-ROM, or damage may result.

6. If the CD is scratched or physically damaged in any way, you may need to send it in for replacement. For our mailing address and other important information regarding replacements, please see Document #35002, "Customer Service Policies and Information".

7. Try uninstalling, and then re-installing the game.

INSTALL GUIDE README FILE INFORMATION - 11/22/02

INSTRUCTION MANUAL
Included on this product's game disc is an electronic version of the game's Instruction Manual in .pdf format, Adobe Acrobat Reader 5.0 (which enables you to view the manual in .pdf format), and an Install Guide file explaining how to access and use these features.

To refer to the Install Guide file, first double-click on your My Computer icon. Next, right-click on the Operation icon, then choose Explore from the pop-up menu and then double-click on Install Guide.

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You will be given a Return Merchandise Authorization number (RMA #) by the technician. You then have 15 days from the date of this contact to return the Software in its protective covering, the Manual and the original sales invoice to the address supplied to you.

If this is a PC product, when you install the Software you will be asked to review and either accept or not accept the terms of the EULA by clicking the "I Accept" button. By clicking the "I Accept" button you acknowledge that you have read the EULA, understand it and agree to be bound by its terms and conditions.

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This EULA is governed by the laws of the United States of America and the
State of New York, exclusive of its conflicts of law provisions. The
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York County, New York and you agree to submit to the Jurisdiction of the
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If any provision or portion of this EULA is found to be unlawful, void,
or for any reason unenforceable, it will be severed from and in no way
affect the validity or enforceability of the remaining provisions of the
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This EULA constitutes the entire agreement between you and the Company
regarding the Software and its use.

TECHNICAL SUPPORT (U.S. & Canada)

Help Via the Internet
Up-to-the-minute technical information about Infogrames Interactive
products is generally available 24 hours a day, 7 days a week via the
Internet at:

http://www.ina-support.com

Through this site you'll have access to our FAQ (Frequently Asked
Questions) documents, our FTP (File Transfer Protocol) area where you can
download patches if needed, our Hints/Cheat Codes if they're available,
and an E-Mail area where you can get help and ask questions if you do not
find your answers within the FAQ.

Note: In the event we must send you a Hint Sheet, FAQ document, patch or
update disc via E-mail, we may require verifiable consent from a parent
or guardian in order to protect children's privacy and safety online.
Consent Forms are available at the web site listed above.

Help Via Telephone/Fax or Mail in the United States & Canada
For phone assistance, call Infogrames Interactive Tech Support at (425)
951-7108. Our Interactive Voice Response and Faxback system is generally
available 24/7, providing automated support and allowing FAQ documents to

be faxed to you immediately.

Great News! We've improved our Automated Systems so that you can get product-specific Troubleshooting help more quickly. All you need to do is enter the product's Part # when prompted to do so. This will take you directly to all of our known issues and solutions for this title. The product's Part # is located in several places (on the CD label, package and/or plastic disc case) and is usually identified by a number such as 04-12345. When prompted by the Automated System, enter the last five digits of your product's Part #. (For example, Part # 04-12345 would require that you enter the "12345" portion of the number for that product.) Note: Some products simply feature a five-digit Part # without an "04-" prefix.

Live support is generally available Monday through Friday, 8:00 AM until 6:00 PM (Pacific Time). Note: We may be closed on major holidays.

Before making your call, we ask that you be at your computer, have the following information available, and be ready to take notes:

1. System Make and Model
2. Processor Type
3. Operating System, including version number if possible (such as Windows(r) 98; Windows(r) Me)
4. RAM (Memory)
5. Video and sound card data and drivers
6. Any screen or error messages you've encountered (and where)

You may also fax in your Technical Support questions or problems to: (425) 806-0480, or write to the address below.

Product Return Procedures in the United States & Canada
In the event our technicians at (425) 951-7108 determine that you need to forward materials directly to us, please include a brief letter explaining what is enclosed and why. Make sure you include the Return Merchandise Authorization Number (RMA#) supplied to you by the technician, and your telephone number in case we need to call you. Any materials not containing this RMA# will be returned to you unprocessed. Send your materials to the following address:

Infogrames Interactive, Inc.
Attn: TS/CS Dept.
13110 NE 177th Place
Suite # B101, Box 180
Woodinville, WA 98072-9965
RMA #:

NEW FEATURE HIGHLIGHTS OF AOL 8.0

Now you've got even better email!

Everyone's favorite feature now makes it even easier to communicate, gives you more control, and lets you access messages from wherever you are.

It gives you more control of your messages:
-List your e-mails by people you know first, so you get right to the

messages you want.

It's easier to communicate:
-Automatically keep track of e-mail addresses you use with the new
address book.
-Send a friend interesting online content, music, or just about anything
- with a single click.

And it lets you access e-mail anywhere:
-Just log on to AOL.com from any computer on the Internet, and you've got
mail!
-Access e-mail features like your address book - they're saved online.

Safe and secure--Parental Controls
Members have always trusted AOL's Parental Controls. Now they're even
easier to set up and customize to help keep your kids safer online.
-Let AOL guide you step-by-step through the setup process, and take
advantage of more specific controls to suit the unique needs of your
family.
-You decide how much time your kids spend online with the new Online
Timer.
-Easily check and update settings from the icon right on the AOL 8.0
toolbar.
-Learn how to stay smart about online safety with updates from AOL.

Improved Search.
AOL Search has made it even easier to get the information you need on AOL
and the Internet - fast and easy
-See the best results on the Web and AOL thanks to searches enhanced by
Google.
-Get relevant information - not just a list of links - to help you refine
your search.

- Get the information you want, when you want it.
AOL 8.0 was designed for the way you use your online time. Whether you
use AOL to manage your daily life, communicate and stay informed, or
enjoy entertainment features, there's an AOL for you.
-New Welcome Screens: Choose from a series of Welcome Screens give you
direct access to what's important to you.
-AOL Alerts: Be notified immediately about news events, weather, stock
prices and sports scores. Plus, easily add events like TV times to your
Alerts with a new "Add to Alerts" button found throughout the service.
-Reminders: Share important information like the birth of a child or an
event cancellation by having an alert sent immediately - even to cell
phones.

AOL Call Alerts
Until now, you didn't know if someone was trying to reach you while you
were online. With AOL Call Alerts you can be online and never miss
important calls.
-If someone calls while you're online, you get an alert from AOL on the
first ring.
-You can even tell who's calling, just like caller ID.
-You decide how to deal with the call - by taking a message, sending an
immediate preset response to the caller, or ignoring the call.
-Incoming phone messages are played for you online - there's no need to
log off.
-With AOL Call Alert, you don't have to schedule odd hours to go online

or limit online time - go online whenever you want for as long as you want. And stay connected. See KW: Call Alert for details.

AOL Community - Be a part of it!
There's something for everyone in the AOL Community: As an AOL member, you're part of a community of millions of people, with varied interests and ideas. New version 8.0 makes it even easier to share with members online:
-Easily search AOL for members and groups whose interests reflect your own, whether it's golf, movies, music - anything!
-Join a real-time chat discussion on a particular interest instantly with the new Match Chat feature - just type in your interest and AOL will take you right to a live discussion in progress.
-Let the world know what you're all about with online polls and other interactive participation.

Express yourself!
We've added lots of features to help you add your own personal style to your online experience.
-Bring your desktop to life with custom themes.
-Choose wallpaper and sounds for your instant messages and even new custom themes for your smileys to show off your mood and personality!
-Create colorful e-mail stationery to give that special message just the right touch.

Picture sharing, fun and easy.
With AOL, if you can take pictures, you can view or share them online. And it's not just easier - it's more fun with 8.0.
-Find your photos more easily, online or on your hard drive, with new Picture Finder.
-Get creative with custom photo album layouts and captioning to add style to your collections.
-Turn your albums into screensavers or slides shows and share them with your friends and family.
-Have fun viewing and sharing pictures from your digital camera, too.

New services, content and programming
-Daily features include more news and topical items to make it easy to hear and talk about breaking stories and key issues, entertainment and more.
-AOL Music, will offer even more "firsts" and "exclusives" with Sessions@AOL and First Listen.
-New AOL Shopping services offer the easiest way to browse, search and shop for products by department, category, store, brand and price as well as get product recommendations.

As with any software installation process, it is recommended that you exit all software applications, including shareware and freeware, during the installation of AOL.

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AOL Version 8.0

System Requirements

For Windows 98 / ME / Windows 2000, or Windows XP

Pentium-class processor (166Mhz or better, 233 for Windows XP)

64 MB (megabytes) of RAM

Hard drive free space required for install:
Windows 98 - 183 MB
Windows ME - 170 MB
Windows 2000, Windows XP - 158 MB

VGA, SVGA or better display

800x600 screen resolution for optimal viewing

28.8 Kbps or faster modem or other means of an Internet connection

Internet Explorer 5.0 or higher for Windows 98 / ME or Windows 2000

Internet Explorer 6.0 for Windows XP(comes with the operating system) or higher