



## **SILENT HILL 4**

### **ReadMe Version 1.0**

Thank you for purchasing SILENT HILL 4 for PC. This file contains additional information about SILENT HILL 4.

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#### **1) System Requirements**

##### **MINIMUM SYSTEM REQUIREMENTS**

Windows XP/ME/2000/98

1.0 GHz Pentium III or Athlon processor (or equivalent)

256 MB RAM

GeForce3 Ti/Radeon 8500 Video Chipset w/32MB VRAM

DirectX 8.1b

DirectX 8.1 compliant sound card

2x DVD-ROM drive

3.0 GB free hard disk space

##### **RECOMMENDED SYSTEM REQUIREMENTS**

Windows XP/2000  
2.0 GHz Pentium 4 or Athlon processor  
512 MB RAM  
GeForce4 Ti/Radeon 8500 Video Chipset w/64MB VRAM  
4x DVD-ROM drive  
3.7 GB free hard disk space  
USB Gamepad controller

*NOTE: It may be necessary to update your hardware drivers.*

Supported video chipsets:

NVIDIA GeForceFX, GeForce4Ti, GeForce3Ti (GeForce MX series not supported.)

ATI Radeon 9800, 9700, 9600, 9500, 9200, 9100, 9000, 8500

## **2) Installation**

In order to play SILENT HILL 4, you must first install the program on your computer's hard disk drive. The SILENT HILL 4 DVD contains an Autorun screen that automatically guides you through the installation process.

- 1) Insert DVD into your computer's DVD-ROM drive.
- 2) Once the Autorun screen appears, click "Install Silent Hill 4".
- 3) Follow the on-screen installation instructions.

If the Autorun screen does not appear:

- 1) Double-click on the MY COMPUTER icon on your computer's desktop. On computers running Windows XP, the MY COMPUTER icon can also be found on the START menu.
- 2) Double-click on the DVD-ROM drive showing the SILENT HILL 4 icon.
- 3) Double-click on Autorun.exe.

Once you have successfully installed the game, you're ready to play!

**Note:**

*Please note that due to the large size of some of the last install files, the progress indicator may pause for a long period of time toward the end of the install process.*

*Please wait until InstallShield Wizard finishes installation, which may take up to 20 minutes.*

*Do not reset or turn off your computer.*

## **3) Autorun Menu**

The Autorun Menu will appear any time DVD is inserted in the DVD-ROM drive. The menu has several options:

- **Install SILENT HILL 4** - Click to install the game. This option is only available if the game is not installed.
- **Uninstall SILENT HILL 4** - Remove SILENT HILL 4 from your hard disk drive.
- **Run SILENT HILL 4** - Begin playing SILENT HILL 4.
- **Install DirectX 9.0** - Install DirectX.
- **View Readme** - View this readme file.
- **Exit** - close the menu.

#### 4) Begin Playing SILENT HILL 4

Now that you've installed the game, there are several ways to begin playing:

- 1) The Autorun screen will appear each time you insert DVD into your DVD-ROM drive. Click "Run Silent Hill 4" to run the game.
- 2) You may also begin the game by clicking on the Windows START button, and selecting Programs>KONAMI>SILENT HILL 4>**SILENT HILL 4**.
- 3) If you chose to add a desktop shortcut during installation, double-click the SILENT HILL 4 icon on your desktop.

*Note: You will need to have the SILENT HILL 4 DVD in your DVD-ROM drive in order to play SILENT HILL 4.*

#### 5) Uninstall SILENT HILL 4

If you need to uninstall SILENT HILL 4, you may do any of the following:

- Insert DVD and select "**Uninstall Silent Hill 4**" from the Autorun Menu, or:
- Click on the START button, choose Programs, KONAMI, SILENT HILL 4, and select Uninstall or:
- Click on the START button, go to Settings, Control Panel, Add/Remove Programs and remove SILENT HILL 4.

#### 6) Memory and Performance

SILENT HILL 4 requires at least 256 MB of RAM and a 1 GHz processor; the performance of the game will improve if you have more RAM and a faster processor. Regardless of your

machine specs, you can maximize your available memory and increase the overall performance of the game by doing the following:

- Close any open windows.
- Shut down all other programs, including system tray programs.
- Defragment your hard drive.
- Make sure to have additional free space on your hard drive.

If you receive a "Not Enough Memory" error when you first start the game, you may need to increase the virtual memory that is available in Windows. If you are running the game under Windows 98/ME, please refer to Microsoft Knowledge Base Article – 259184: "How to Increase the Memory Capability of Your Computer."

## 7) Controls

You will be able to play SILENT HILL 4 with a gamepad, joystick, or with the keyboard. The game supports PC gamepads with analog sticks and has vibration (rumble) support. All of the menus have mouse support as well.

You may change any of the default controls in the Button Config screen, which can be found in the Options Menu.

### Default Controls

Function	Keyboard	Mouse	Gamepad
Move Forwards	w		Left Analog Stick
Move Backwards	s		Left Analog Stick
Turn Left	a		Left Analog Stick
Turn Right	d		Left Analog Stick
Move Left	q		Button 6
Move Right	e		Button 7
Use/Equip Item	Right Ctrl	Wheel Click	Button 3
Up	Arrow Up		Up
Down	Arrow Down		Down
Left	Arrow Left	Wheel Down	Left
Right	Arrow Right	Wheel Up	Right
Enter	Enter	Left Click	Button 2

<b>Cancel</b>	<b>Esc</b>	<b>Right Click</b>	<b>Button 1</b>
<b>Skip Demo</b>	<b>Esc</b>	<b>Right Click</b>	<b>Button 8</b>
<b>Pause</b>	<b>Esc</b>		<b>Button 8</b>
<b>Action/Investigate</b>	<b>Space</b>	<b>Left Click</b>	<b>Button 2</b>
<b>Ready Weapon</b>	<b>b</b>	<b>Right Press</b>	<b>Button 5</b>
<b>Evade</b>	<b>Caps Lock</b>		<b>Button 10</b>
<b>Rear Camera</b>	<b>Tab</b>		<b>Button 4</b>
<b>Run</b>	<b>Left Shift</b>		<b>Button 1</b>
<b>Scrap Book</b>	<b>u</b>		<b>Button 11</b>
<b>Map</b>	<b>m</b>		<b>Button 0</b>
<b>Item Info</b>	<b>t</b>		<b>Button 9</b>
<b>Camera Left</b>	<b>j</b>	<b>Move Left</b>	<b>Right Analog Stick</b>
<b>Camera Right</b>	<b>l</b>	<b>Move Right</b>	<b>Right Analog Stick</b>
<b>Camera Up</b>	<b>i</b>	<b>Move Up</b>	<b>Right Analog Stick</b>
<b>Camera Down</b>	<b>k</b>	<b>Move Down</b>	<b>Right Analog Stick</b>

## 8) Saved Games

If you wish to backup your saved games, make sure to copy the entire SAVE folder, or your saved games will not work properly. Do not delete or copy individual saved game files in the save folder (outside of the menus in the game itself), or you may corrupt your saved games. The SAVE folder can be found at "C:\Program Files\KONAMI\SILENT HILL 4\save" by default.

If your saved games are corrupted, and you are having difficulty loading or saving your game, you can delete the entire SAVE folder as a last resort. When you start a new game, a new SAVE folder will be created automatically. However, we do not recommend this, as you will lose all of your previously saved games.

## 9) Graphics Cards

SILENT HILL 4 requires a graphics card with 3D hardware acceleration and at least 32 MB of VRAM on the card, along with 256 MB or more of system RAM. The drivers for your graphics card must support DirectX 8.1b or higher. If you are having any problems running the game, make sure to update your graphics card drivers.

SILENT HILL 4 officially supports the following graphics chipsets:

NVIDIA GeForceFX, GeForce4Ti, GeForce3Ti (GeForce MX series not supported.)  
ATI Radeon 9800, 9700, 9600, 9500, 9200, 9100, 9000, 8500

## KNOWN ISSUES

There are some known issues with the very latest graphics chipsets available. It is likely that most of these known issues will be fixed in future driver releases from the graphic chip manufacturers. We recommend that you keep your graphics card drivers updated, by checking the manufacturer's web site regularly for new drivers. A list of the most common hardware manufacturers' web sites can be found at the end of this document.

ATI Radeon 9800, 9700, 9600, 9500, 9200, 9100, 9000, 8500 - With the latest drivers available at the time this was written, you may experience some flickering on the new ATI Radeon cards. We expect this to be fixed in new driver releases from ATI, so make sure to update your graphic card drivers regularly.

## 10) Troubleshooting

### PROBLEMS LAUNCHING THE GAME

If you are having difficulty launching the game:

- 1) Close any other applications that are running on your PC, including applications in the system tray.
- 2) Make sure that DirectX 8.1b or higher is installed on your system.
- 3) Make sure to update your graphics card drivers to the latest drivers available.

If you continue to have difficulties launching the game, please read through the information listed below:

Q: Is your sound card a PCI64 using the ES1371 drivers, version 4.05.1127 or 4.05.1129?  
Please install the latest drivers for your sound card.

Q: Are you running the game on a Dell 4100/4300 series computer and Windows 2000?  
Intel identified a problem with the Intel Ultra ATA storage controller, and has offered an update on their web site.

1) The update to the Intel Application Accelerator program can be found here:  
<http://www.intel.com/support/chipsets/iaa/>

2) The latest drivers for the Intel storage controllers can be found here:  
[http://appsrv.intel.com/scripts-df/Product\\_Filter.asp?ProductID=182](http://appsrv.intel.com/scripts-df/Product_Filter.asp?ProductID=182)

Select the drivers for Windows 2000, download and run the setup program, then reboot.

### OTHER KNOWN ISSUES

If you run the game under Windows 98/ME, there may be a delay between the visuals and

corresponding sound effects. To correct this issue, reduce Screen Resolution and Rendering Resolution.

## 11) SILENT HILL 4 Web Sites

### **Konami Digital Entertainment**

<http://www.konami.com/silenthill4>

### **Official Site (Japanese Only)**

<http://www.sh2004.com>

## 12) Technical Support

If you experience any technical problems with your game that you are unable to resolve, please contact Vivendi Universal Games:

**Tech Support:** 1-310-649-8038  
Monday thru Friday, 8am-4:45pm (Pacific time)

**Customer Service:** 1-310-649-8028  
Monday thru Friday, 8am-4pm (Pacific time)

**On-line Support:** <http://support.vugames.com/konami/search.aspx>

If you are having problems running the game, you may want to try updating your graphic card drivers before calling technical support:

NVIDIA <http://www.nvidia.com>  
ATI  
Technologies <http://www.atitech.com>  
Inc.

